

Water Losses Remission Application



Please include the following information:

- Completed application and supporting documentation **(incomplete applications are not able to be processed).**
- Explanation of the problem in the space provided or on a separate letter
- Copy of plumber's invoice (if applicable)
- Photographs showing repair/meter readings (if applicable)

Email form to: waterlosses@marlborough.govt.nz or

Post to: Marlborough District Council, PO Box 443, Blenheim 7240

For Office Use:

Date Stamp: _____

Application No.: _____

Applicant Details

Applicant's Name: _____

Postal Address(s): _____

Postcode: _____

Email Address: _____

Daytime Contact No.: _____

Water Account Details (as per invoice)

Account Number(s): _____ Property Number: _____

Property Address(s): _____

Postcode: _____

Meter Number: _____
(for which remission is sought)

We may seek additional meter reads from you during the remission period to work out your daily average after you leak has been repaired. We will require a photo of this to be sent to our email waterlosses@marlborough.govt.nz

If at any stage you upgrade our pipeline through your property and provide proof of this, we will “reset” your 3 credits for the lifetime of the property.

I certify that to the best of my knowledge, the above particulars are correct.

I certify the above information is true and correct.

Signature: _____ Date: _____

Rates Remission and Postponement Policy (adopted 1 July 2015)

Objective of the Policy

To provide ratepayers with a measure of relief, by way of partial rates remission where, as a result of the existence of a water leak on the property which they occupy, the payment of full water rates is inequitable.

Conditions and Criteria

This Remission Policy does not apply to Council's irrigation water supplies (Southern Valleys' Irrigation Scheme and Riverlands Irrigation Scheme). There will be no refunds for water losses for irrigation supplies.

The existence of a significant leak on the occupied property has been established and there is evidence that steps have been taken to repair the leak as soon as possible after its detection.

Application

Council will calculate the volume of water lost based on average water consumptions during similar periods of previous years.

When an application for water rates remission is approved pursuant to this policy, the amount of the remission will depend on when the leak is repaired.

- If the leak is repaired before the following scheduled reading interval, the remission will be equivalent to the assessed volume of water that has been lost through the leak, since the scheduled reading interval prior to the leak being discovered;
- or if the leak is not repaired before the following scheduled reading interval, the remission calculation will be assessed on the next scheduled reading interval;
- or where there are extenuating circumstances, Council or its delegated officer(s) may extend the period for a re-assessment of the water rate.

A property displaying ongoing leakage showing likely system failure of the pipe network within the property will be provided with no more than three remissions for water loss.

The maximum remission for any one water loss will be \$3,000 unless there are extenuating circumstances verified by the Operations and Maintenance Engineer.

Council or its delegated officer(s) shall determine whether the criteria are met.

Record No.2419214