

## Noise Control

24 hour reporting service - +64 3 520 7400.

## Building/Planning

Building activities generally require a permit and possibly a resource consent. A brochure on how to apply for a Building Consent is available - contact Customer Services Ph +64 3 520 7400.

## Swimming Pools



Pools must be fenced. For details of requirements contact Customer Services on +64 3 520 7400.

## Land Information Memoranda - LIM

Council holds information about the majority of properties in the region.

People looking to purchase a property may wish to request a LIM report which will provide all relevant information about a property that is held by Council.

Standard LIM (10 working days).

For further information contact Customer Services on Ph +64 3 520 7400.

## Roading

Regional roads including parking and state highways in Marlborough are managed by Marlborough Roads.

Parking infringements are paid at Marlborough Roads' office, upstairs in The Forum.

All enquiries to Marlborough Roads Ph +64 3 520 8330.

## Destination Marlborough Trust

Council funds this organisation to manage the region's strategic direction in relation to tourism and profiling the region as a tourist destination. Ph +64 3 577 5520.



## Visitor Information Centres

Two Visitor Information Centres provide information on activities, transport, accommodation, walkways, parks and gardens. The Centres are managed by Destination Marlborough Trust.

**Blenheim I-SITE Visitor Centre** - Sinclair Street (off Grove Road)  
Ph +64 3 577 8080, e-mail: [mvic@destinationmarlborough.com](mailto:mvic@destinationmarlborough.com).

**Picton I-SITE Visitor Centre** - The Foreshore, Picton  
Ph +64 3 520 3113, e-mail: [pvic@destinationmarlborough.com](mailto:pvic@destinationmarlborough.com).

## Awatere & Seddon Drinking Water

### BOIL WATER NOTICE

The water from Council's reticulation in the Awatere and Seddon area is untreated and does not meet the Drinking Water Standards for New Zealand 2000. This water may contain bacteria which are detrimental to human health. All water used for drinking, food preparation or cleaning teeth should be boiled.

## Animal Control



Dog exercise areas have been set aside within the Blenheim, Picton and Renwick areas. There are places where dogs are not permitted. These include: within 15 metres of any children's playground in a public reserve, any sportsfield, the town centres of Blenheim and Picton and on the Picton and Waikawa foreshores.

Dogs must be kept under control and on a leash in all urban areas. It is the responsibility of owners to dispose of dog defecation in an appropriate manner.

All dogs must be registered when they reach the age of three months and thereafter annually by 1 July. Owners must ensure dogs wear a current registration tag.

A maximum of two dogs is allowed in an urban area. A licence is required to exceed this number.

### Registration and Queries:

Animal Control, 82 Seymour Street, Blenheim,  
Ph +64 3 520 9033.

## Fire Permits



MDC manages the issue of Fire Permits in Urban and Rural Areas South of the Wairau River.

A Fire Permit is required to light a fire in the open air during a restricted Fire Season.

In some areas of the region a fire permit is required all year round.

A total fire ban means no fires at all, permit will be cancelled.

Fire permits can take up to 5 working days to issue.

For further information on fire permits please contact Customer Services on Ph +64 3 520 7400.

## Housing for the Elderly



Council has 178 bedsitter units which are rented to the elderly.

There are three categories of eligibility. Applicants must be over 50 or 60 years of age. For further information contact Council's Property Manager: Abel Properties - Ph +64 3 577 7780.

## Annual Plan

A Long-Term Council Community Plan is prepared every three years, detailing what activities the Council is going to undertake, the costs of those activities and the ways in which they will be funded. An Annual Plan is produced in the intervening years updating the financial planning, and detailing any new proposals or developments.

Draft plans are usually released in late March and are available for public submissions for at least a month. The submission process is one of the major opportunities for residents to have their say in what Council does. The final plans are adopted in June, after all submissions have been considered.



Tel: +64 3 520 7400

# Information for Residents

## Mayor and Councillors

Mayor: Alistair Sowman

## Councillors representing Wards

**Blenheim:** Jenny Andrews (Deputy Mayor)  
David Dew  
Graeme Taylor  
Jamie Arbuckle  
Jessica Bagge  
John Leggett  
Terry Sloan

**Marlborough Sounds:**  
David Oddie  
Graeme Barsanti  
Trevor Hook

**Wairau/Awatere:**  
Francis Maher  
Geoff Evans  
Peter Jerram

**This leaflet outlines information that is often requested by residents. Should the information you require not be included here, please contact our Customer Service Officers on Ph +64 3 520 7400.**

## Marlborough District Council

The Marlborough District Council administers services for the area. Council carries out both District and Regional functions as it is one of the few Unitary Authorities that has this dual role.

In addition to the following services of a District Council ie.;

Water Supply	Libraries
Roading	Refuse Disposal
Pools, Parks,	Recycling
Reserves & Amenities	Civil Defence
Animal Control	Housing for the Elderly
Liquor Licensing	Environmental Health
Sewerage Services	

Marlborough District Council is also responsible for:

- Resource management matters
- Water permits (taking and diverting)
- Discharges to the environment
- Plant and animal pest control
- Soil conservation and river control
- Harbour functions

**Contacts - Marlborough District Council:**  
Seymour Street, PO Box 443, Blenheim 7240

Phone: +64 3 520 7400 (24 hours)  
Fax: +64 3 520 7496  
E-mail: [mdc@marlborough.govt.nz](mailto:mdc@marlborough.govt.nz)  
0800 0800 463 248 (for resident ratepayers living outside the free calling area of the Marlborough region ie; outer Pelorus, Marlborough Sounds and Rai Valley).

Rivers Information/Floodline: +64 3 577 2541  
Website: [www.marlborough.govt.nz](http://www.marlborough.govt.nz)

## Libraries



**Marlborough Library** - Cnr Seymour and Arthur Streets, Blenheim Ph +64 3 520 7400.

### Hours:

Monday/Tuesday/Wednesday 9.00 am to 6.00 pm  
Thursday 9.00 am to 6.00 pm & 7.00 to 8.00 pm  
Friday 9.00 am to 6.00 pm  
Saturday 10.00 am to 1.00 pm  
Sunday 1.30 pm to 4.30 pm

**Picton Service Centre and Library** - High Street, Picton Ph +64 3 520 7400.

Hours: Monday - Friday 8.00 am to 5.00 pm  
Saturday 10.00 am to 1.00 pm

*Library books can be renewed by phone at both Picton and Blenheim libraries.*

## Community Libraries

There are nine volunteer community libraries in the Marlborough region. For further information contact Customers Services.

## Rates



The Council's financial year runs from 1 July to 30 June. Council charges rates on properties using a land value system for most activities and a capital value system for river works in the Wairau Valley. Rates are invoiced quarterly:

Installment 1:	August	for payment in September
Installment 2:	November	for payment in December
Installment 3:	February	for payment in March
Installment 4:	May	for payment in June

A range of payment options including direct debit (weekly, fortnightly, monthly and quarterly) telebanking, automatic payments and eftpos are available.

**NB: Credit card facilities are not available.**

To arrange such payments and for general rating information, contact Customer Services on +64 3 520 7400.

## Kerbside Rubbish Collections



One pack of 52 official District Council rubbish bags is provided to ratepayers in the Blenheim, Picton, Waikawa and Whatamango areas.

These are provided **in July** each year. A voucher is posted to ratepayers which entitles the bearer to one pack from participating supermarkets/Council offices. Extra bags can be purchased at the Customer Service Centres in Blenheim and Picton. Please note - Bags other than Council bags will NOT be picked up by the collection service.

**MDC rubbish bags are charged in the rates on each property. If you sell your property you must ensure one rubbish bag per week for the remainder of the year (1 July-30 June) remains for the buyer of the property.**

Collections are carried out as follows:

Blenheim Residential	One collection per property per week (telephone Customer Services for the collection day in your area). Bags to be put out by 7.30 am.
Town Centre	Six mornings per week between 6.30 am and 7.30 am.
Picton/Waikawa/Whatamango	Every Tuesday. Bags out by 7.30 am.

*Refuse collections falling on a public holiday will generally be collected the following day. This will be advertised.*

## Kerbside Recycling Collections



Each residential property which is charged the 'kerbside refuse and recycling rate' is eligible to kerbside recycle. Your household will have been allocated an official crate. New households should contact Council to arrange to get one. Recycling day is the same as your rubbish day. Place only complying material in your crate and place this out on your kerb before 7.30 am.

For detailed information refer to [www.marlborough.govt.nz/services/resource-recovery-and-recycling/kerbside-recycling-collection](http://www.marlborough.govt.nz/services/resource-recovery-and-recycling/kerbside-recycling-collection) or pick up a leaflet from a Council office.

When you shift house you must leave the recycling crate for the next householder.

**Transfer Stations** Standard refuse - \$27/m<sup>3</sup>.

Blenheim	Monday - Friday Saturday & Sunday	8.00 am-4.30 pm 10.00 am-4.00 pm
Rai Valley	Tuesday & Friday Sunday	9.00 am-12.00 noon 1.00 pm-4.00 pm
Wairau Valley	Wednesday & Saturday	1.00 pm-5.00 pm
Seddon	Tuesday Thursday & Saturday	8.00 am-12.00 noon 1.00 pm-5.00 pm
Havelock	Monday - Friday Saturday & Sunday	8.00 am-12.00 noon 12.00 noon-4.00 pm
Picton	Monday - Friday Saturday Sunday	8.00 am-4.00 pm 8.00 am-12.00 noon 12.00 noon-4.00 pm

All transfer stations closed Christmas Day, Good Friday and ANZAC Day morning.

**24 hour coin-operated** (\$3.00 for two (60 litre) rubbish bags) skips are located at: Rai Valley Refuse Transfer Station, The Portage, Ohingaroa Hill, The Grove.

## Recycling Centre

The Resource Recovery Centre in Wither Road, Blenheim is open the same hours as the Blenheim Transfer Station.

Paper, cardboard, aluminum and steel cans, glass and most plastics can be dropped off there for recycling. There is also a Re-use shop on site.

See Council website (waste page) for more information.

Clean greenwaste is accepted at "Greenfingers" which is located next to the Transfer Station on Wither Road. The charge for greenwaste is \$13.50/m<sup>3</sup>.

## Reserves/Swimming Pools

There are numerous reserves, swimming pools and facilities throughout the district. Information on these may be obtained through the ...

Customer Service Centre at Council	Ph +64 3 520 7400
Stadium Aquatic Centre, Blenheim	Ph +64 3 577 8300
Picton Pool	Ph +64 3 573 6558