

# **Kenepuru and Central Te Hoiere/Pelorus Sound Community Emergency Plan 2019**



# Contents

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- Background to the Plan ..... 1
- Using emergency services – calling 111..... 2
- Your local emergency network ..... 3
- Stay safe, stay informed..... 3
  - Emergency mobile alerts ..... 4
  - Website and social media ..... 4
  - Roads and travel..... 4
  - Floodwatch..... 4
- Fire permits ..... 5
- Know your local hazards ..... 5
- Have an emergency plan..... 6
  - Storms..... 6
  - Flooding ..... 7
  - Slip or landslide..... 7
  - Earthquake/tsunami ..... 8
- Know your neighbours..... 9

## Background to the Plan

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The power cuts and road closures caused by a storm late in December 2010 sparked discussions between the Kenepuru and Central Sounds Residents' Association and the Marlborough District Council about ways to improve Sounds residents' readiness and response to emergencies.

The biggest concern to the Association was communication. Equally importantly, the Council and Marlborough Civil Defence Emergency Management (CDEM) Group wanted to improve individual emergency preparedness within the Sounds.

The outcome was an initiative within the Kenepuru and Central Te Hoiere/Pelorus Sound area where the local knowledge, experience and equipment can be mobilised in the event of any emergency, using the existing Rural Fire Forces.

The relative isolation and the particular risk factors of the Sounds mean that first assistance is likely to come from residents and neighbours rather than the official emergency services. It is important that everyone knows their own responsibilities to be well prepared and where to turn to for urgent help in an emergency.

The original plan has been updated to reflect changes in technology and practice, as well as organisational changes to Fire and Emergency New Zealand.

This plan has two main purposes:

- (i) To prompt people to consider their own state of readiness to deal with an emergency, and
- (ii) To provide residents, holiday home owners and visitors to the area with a greater sense of security.

In this plan, you will find essential information about the steps you should take in the event of an emergency and what you can do now to ensure you are well prepared. The better prepared you are, the safer and more comfortable you and your family will be during an emergency – and we'll be more resilient as a community.

# Using emergency services – calling 111

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You should dial 111 if:

- someone is in danger
- someone is having chest pain, breathing difficulties or is seriously ill or injured
- there is a fire or serious risk to property
- a crime is being committed and the offenders are still there or have just left
- you have come across a major public inconvenience, like trees blocking a state highway.

Not sure? If you can't decide whether it's a real emergency and you are still worried, call 111. The operator will help you work out what to do.

When you ring 111 you will be asked a number of questions. Even though emergency services may be able to identify the general location of your call, you will need to give the call taker more information. Be patient; emergency services do not have the advantage of local knowledge.

You may be asked for the following information:

- Property name (lodge, homestay, farm)
- RAPID number
- Nearest cross road reference (eg; Kenepuru Road, Titirangi Road)
- Phone number (where you're calling from and if possible, the number of the place where the incident occurred)
- Nearest rural fire force or fire brigade) for Kenepuru and Central Sounds these are Havelock, Linkwater and Picton).
- Any other information such as GPS co-ordinates, landmarks, geographical features and other information that might help the emergency services to find you.

Keep important numbers in your cellphone. If you regularly have guests staying at your property consider keeping this information in an obvious place.

<https://www.police.govt.nz/contact-us/calling-emergency-111>



<https://www.marlborough.govt.nz/services/rapid-numbers/what-is-a-rapid-number-and-why-do-we-use-them>

## Your local emergency network

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Civil defence in the Marlborough Sounds is directed by the Marlborough Civil Defence Emergency Management (CDEM) Group. The Kenepuru and Central Sounds area also has a rapid response emergency network, based on the Volunteer Rural Fire Forces.

The primary role of the Rural Fire Forces is for swift response to house or bush fires within the Sounds. It also provides an emergency response network that can be rapidly mobilised to meet a wider range of situations.

All Rural Fire Forces can communicate with each other in the field as well as back to their nearest radio hub. There are VHF radio hubs at Waitaria Bay School and Te Mahia Resort. Each radio hub has contact with the CDEM Emergency Operations Centre in Blenheim, via the Mt Stokes repeater. In the event of power failure, each radio hub can operate from a car battery.

All radio hubs also have access to a number of other frequencies in an emergency, including Department of Conservation networks and Marlborough-Nelson Marine Radio.

### Key contacts (in an emergency dial 111)

#### Kenepuru

Trevor Hook 573 4089 / 027 489 5828

Phil Todd 027 348 1245

Stefan Schulz 03 573 4373 / 021 161 8451

#### Waitaria

Grant Baker 03 573 4683 / 027 269 9338

Peter Halifax 027 554 5184

Robin Bowron 03 573 4432 / 027 454 4712

#### Nopera

Peter Bigley 573 4344 / 021 4555 93

Paul Mander 03 972 0153 / 027 416 5310

#### Clova

Mike Gerard 03 579 8232 / 027 652 4562

Kristen Gerard 03 579 8232 / 027 579 8232

#### Titirangi/Waitui

Braden Moleta 03 579 8062 / 021 049 6767

Josh Jamieson 03 579 8137

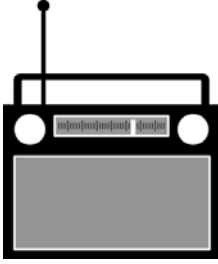
## Stay safe, stay informed

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There are several ways you can get accurate information in an emergency.

**FM/AM radio:** In an emergency, listen to your radio. Radio New Zealand National is the most widely received frequency in the area, on 567AM. Marlborough CDEM broadcasts live on Brian FM with local and up-to-date information in an emergency.

**Marine radio:** Marlborough-Nelson Marine Radio provides navigation warnings and can provide other emergency information from Police, CDEM or Fire and Emergency New Zealand (FENZ). Information is broadcast on channels 5 and 65 in the Kenepuru and Central Te Hoiere/Pelorus Sound area. Marlborough CDEM may also use marine radio channels.

Listen to your radio		
	RNZ National Newstalk ZB Radio Live The Hits More FM The Breeze Brian FM	567AM or 101.7FM 92.1 FM 95.3FM Blenheim and 92.3 FM Picton 96.9 FM Blenheim and 89.1 FM Picton 92.9 FM Blenheim and 94.7 FM Picton 89.7 FM Blenheim and 98.7 FM Picton 100.9FM - Blenheim 105.9FM - Picton 100.1FM – Havelock

## Emergency mobile alerts

Emergency Mobile Alerts are messages about emergencies sent by authorised emergency agencies to capable mobile phones. The alerts are broadcast to all capable phones, you don't need to download an app and you can't opt out of receiving them. The alerts can be targeted to areas affected by serious hazards. Not all phones are capable yet, so if you get a warning, tell other people.

If you get an alert, read the message and take it seriously. It will tell you what the emergency is and what to do. It will also tell you which agency sent the message and if needed, where to go for more information.



<https://www.civildefence.govt.nz/get-ready/civil-defence-emergency-management-alerts-and-warnings/emergency-mobile-alert/>

## Website and social media

The Marlborough District Council provides information on its website and through Twitter and Facebook in an emergency.

## Roads and travel

The NZTA website carries updated highway information about road closures, and further information is available on the Marlborough District Council website.

## Floodwatch

Floodwatch is available through the Marlborough District Council website. It provides real-time information about the state of rivers and rainfall around the Marlborough district. Do not try to drive or walk through floodwaters and treat all floodwater as contaminated.



[www.marlborough.govt.nz](http://www.marlborough.govt.nz)  
<http://hydro.marlborough.govt.nz/floodwatch/> <http://hydro.marlborough.govt.nz/floodwatch/>  
<http://maps.marlborough.govt.nz/smartmaps/>  
[www.nzta.govt.nz/traffic-and-travel-information/](http://www.nzta.govt.nz/traffic-and-travel-information/)  
<https://www.marlborough.govt.nz/services/parking-roads-and-transport/temporary-road-closures>

## Fire permits

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The Marlborough Sounds has a permanent Restricted Fire Season. You **must** get a permit before lighting a fire in the open. This does not include fires lit in a fireplace, incinerator or barbeque. If you want to light a fire, ring your local fire permitting officer for a permit, or visit the website below.

Burning plastic, rubber, treated timber and chemicals is prohibited.



<http://www.checkitsalright.nz/>

## Know your local hazards

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Understanding the hazards around you is important in reducing the chance of being caught out in an emergency. Hazards that can affect properties in the Marlborough Sounds include:

- High rainfall throughout the year, and storms with heavy rainfall and high winds.
- Steep topography with large areas of plantation timber.
- Roads close to the shoreline are subject to major landslips, compounded by logging debris in very wet weather.
- Roads blocked by fallen trees in storms.
- Unstable soil, particularly on steep slopes and especially in times of rapid, heavy rainfall.
- Earthquake and tsunami



Fire risk in summer can be high with local forestry industry, some heavily populated bays plus isolated houses, and no road access to some properties. The buildings most at risk are those surrounded by scrub or ungrazed grassland.

Roads in the Marlborough Sounds are narrow and winding with tight corners and limited visibility. Logging trucks and tourist traffic, including car-and-boat-trailers, cyclists and hitchhikers, compete for road space, especially in summer.

## Have an emergency plan

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Make a plan about what to do in an emergency. You may be isolated for seven days or more. Consider:

- Who you should contact in an emergency and how you can be contacted.
- What you will need for you and your family to survive on your own for at least seven days.
- Where to go if you need to evacuate.

In any emergency, your animals are your responsibility. Take pets with you if you need to evacuate, have plans ready to move stock to higher ground and have supplies ready in case you're stranded. Find out more about how to make an emergency plan.



<http://www.getthru.govt.nz/>



## Storms

Major storms affect wide areas and can be accompanied by strong winds, heavy rain or snowfall, thunder, lightning, tornadoes and rough seas. They can cause damage to property and infrastructure, affect crops and livestock, disrupt essential services, and cause coastal inundation. Before a storm:

- Prepare your property for high winds. Secure large heavy objects or remove any item which can become a deadly or damaging missile. Get your roof checked regularly to make sure it is secure. List items that may need to be secured or moved indoors when strong winds are forecast.
- Keep materials at hand for repairing windows, such as tarpaulins, boards and duct tape.
- If you are renovating or building, make sure all work complies with the New Zealand building code which has specific standards to minimise storm damage.
- If farming, know which paddocks are safe to move livestock away from floodwaters, landslides and power lines.

Find out more about what to do before and during a storm.



<http://www.getthru.govt.nz/disasters/storms>

<https://www.metservice.com/national/home>



# Flooding

Individual landowners can help limit the risk of flooding and subsequent damage, by:

Having an engineer check the adequacy of waterways on the property.

- Dealing with potential instability e.g. roof and yard overflow.
- Checking culverts and water channels every month.
- Ensuring someone is on site during storms to divert errant flows (if it is safe to do so).
- Telling Marlborough Roads about any concerns relating to Council roads (telephone the Marlborough District Council on 520 7400).

Find out more about floods.



<https://www.civildefence.govt.nz/resources/what-to-do-during-a-flood-or-if-a-flood-is-imminent/>

# Slip or landslide

Heavy rain or earthquakes can cause a slip or landslide. Land use (such as removing trees or other vegetation), steep roadside cuttings or leaking water pipes can also cause land to slip. This can happen quickly so it is important to recognise the warning signs and to act quickly. Be particularly observant when driving in very wet weather.

Warning signs include:

- Small slips, rock falls or subsidence at the bottom of slopes.
- House windows and doors sticking or gaps where frames are not fitting properly.
- Outside fixtures, like steps or decks moving or tilting away from a house.
- New cracks or bulges on paths, retaining walls or other hard surfaces.
- Tilting trees, retaining walls or fences.

Act quickly if you think a landslide is about to happen. Getting out of the path of a landslide is your best protection:

- Evacuate and take your getaway kit/grab bag with you.
- Take your pets with you and move livestock to safe paddocks if you can safely do so.
- Warn neighbours who might be affected. Help people who may need assistance to evacuate.
- Contact emergency services and the Marlborough District Council to inform them of the hazard.



<http://www.getthru.govt.nz/disasters/landslide>

## Earthquake/tsunami

All of Marlborough is at risk from earthquakes. In an earthquake remember to drop, cover and hold. The Marlborough Sounds are vulnerable to tsunami, so check out your property on the Marlborough District Council's Smart Maps pages and make an evacuation plan.



If you rent your property to holiday guests, think about including information about earthquakes and tsunami with other information about the property.

Find out more about tsunami inundation zones.



<https://maps.marlborough.govt.nz/smartmaps>

<http://getthru.govt.nz/disasters/tsunami>

## Know your neighbours

The most immediate help in an emergency is often provided by people already on the spot: your neighbours and nearby members of the community. Get to know your neighbours, even if they are mostly summer visitors. Keep a phone list of neighbouring properties.

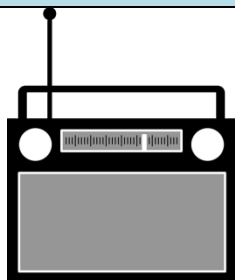
In the event of a major emergency, the Waitaria Bay Hall may be opened to provide information and support.



IN AN EMERGENCY  
**STAY SAFE**  
**STAY INFORMED**

The graphic features four circular icons on a dark blue background: a radio, three people silhouettes, the Facebook and Twitter logos, and a mobile phone with a warning symbol. Below each icon is a corresponding text label: RADIO, KNOW YOUR NEIGHBOURS, ONLINE, and EMERGENCY MOBILE ALERT.

### Radio stations



RNZ National  
 Newstalk ZB  
 Radio Live  
 The Hits  
 More FM  
 The Breeze  
 Brian FM

567AM or 101.7FM  
 92.1 FM  
 95.3FM Blenheim and 92.3 FM Picton  
 96.9 FM Blenheim and 89.1 FM Picton  
 92.9 FM Blenheim and 94.7 FM Picton  
 89.7 FM Blenheim and 98.7 FM Picton  
 100.9FM - Blenheim  
 105.9FM - Picton  
 100.1FM – Havelock

