# **Online Dog Services**

## Online Dog Services allows the user to:

- Register a dog
- Change dog details
- Remove Dog
- Request a replacement dog tag
- Pay your dog registration fees

To create or access your dog online services account go to the website

#### New User: Creating an Account

You will need to create an account. To create a new account, click on the 'Register' button under New Users.



At the Create an Account screen (shown below) you will need to enter in the following details

- Email Address (your personal email address)
- Password
- Confirm the password
- Press the 'Create an Account' button



Already have an Online Services Account?

Create an Acc	ount	
Email		
Password		
Confirm password		
	Create an Account	

# **Confirmation Account created email**

After you have Created an Account you will receive an email to the address you entered. Allow 2-3 minutes for this to come through. This email will contain a link for the activation of your new account.

Once you have clicked on the link it will take you to the sign in screen. Here you will need to enter your Name/Number and Dog ID which can be found on your invoice - see below.

If this is a new registration	place attach cartific	ation of the degree micros	hinning and decoving
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	prease attact eet attact		

Dog ID	Dog Name	Sex M/F	Desex Y/N	Dog Breed(s)	Colour(s)	Age	Microchip Number	New Tag	Fee Incl GST
Declara I hereby de	tion clare the information on 1	this form is t	rue and (	correct.		Total fe	ee / 31 July 202	1	\$60.00
Owner's s	gnature			Date		Late pa If paid or	ayment pe	e <b>nalty</b> Igust 2021	\$150%
Ways	to pay								
\$ \$\$	IN PERSON Pay by cash, eftpos • Animal Control Of • Picton Service Cer	or credit c fice, 56 Ma ntre, 2 Dub	ard at: in Stree Ilin Stree	t, Blenheim et, Picton		ONLINE BAN ay to bank a sing these d articulars: J code: Name	IKING ccount numb letails as refer Bloggs Number	er: 02-0600-0 ence	0202861-06
9	ONLINE Go to: www.bit.ly/N Use your Name Nur	1DCDogRe	eg 45		New tags wi Please scan a	ll be posted nd email this	out when reg form to Anima	jistration is pa I Control at the	id online. time of payment.
					Tag preferer	ice: <i>please</i>	tick one	Strip	Disc
·· PLEASE	DO NOT DETACH								
Dog Regis	tration Application fro	om 1 July 2	021 to 3	80 June 2022	1	Dog Name		New Tag	
xxxx xxxxx 22 Howick Redwoodt	Road Proper	Number ty ID	01234 01234	5					

#### **My Account**

On 'My Account' Tab you will be able to access your profile details as well as the number of dogs you have.



i Select par	nels to navigate.				
Dogs					
Pob	~	MDC Dogs Test	∽ name	$\sim$	Add New Dog
BOD					

To view details relating to a dog, select the panel of the required dog

	Online Services				
Back to Home Services My Acc	ount				
My Account > Dogs					
i Select panels to navigate.					
Dogs					
Bob ~	MDC Dogs Test	^ name	~	Add New Dog	+
	Tag Id:   Year of Birth: 2011   Breed: Akita   Breed 2: Corgi, Welsh Cardig   Colour: Tan   Colour 2: Grey   Desexed: NO   Microchipped: NO	gan			
	Change Details Transfer Ownership Remove Dog Replacement Dog Tag				

## Changing a dog's details

Dog details you are able to update:

- Update microchipping details .
- Update neutering details .
- Change "dog kept at address" •
- Notify animal control of your new postal address for dog registration information .

To change your dog details select 'Change details' on the task option menu of the relevant dog panel. Update the details in the form as required

Bob		^
Tag Id:		
Year of Birth:	2008	
Breed:	Basenji	
Colour:	Orange	
Desexed:	NO	
Microchipped	NO	
Change Detail Transfer Owne Remove Dog Replacement	s ership Dog Tag	

## Transfer Ownership of a dog

To transfer ownership of a dog, you can follow the link provided to further information and a printable form as **both the old and the new owner must complete and sign the form.** 

Bob		^
Tag Id: Year of Birth: Breed: Colour: Desexed:	2008 Basenji Orange NO	
Change Detail Change Detail Transfer Own Remove Dog Replacement	s ership Dog Tag	

#### **Remove Dog – Death Notification**

To notify the death of a dog, select the 'Remove Dog' item on the task option menu of the relevant dog panel.

Bob		^
Tag Id: Year of Birth: Breed: Colour: Desexed: Microchipped:	2008 Basenji Orange NO : NO	
Change Detail Transfer Own Remove Dog Replacement	s ership Dog Tag	

Update the details in the form as required. If you are due a refund this will also be calculated within the form.

## **Replacement Dog Tag**

If your dog tag has been lost, stolen, damaged or destroyed then you are able to request a replacement dog tag by selecting the 'Replacement Dog Tag' item from the task option menu of the relevant dog panel and pay online by credit card.

Bob		^		
Tag Id:				
Year of Birth:	2008			
Breed:	Basenji			
Colour:	Orange			
Desexed:	NO			
Microchipped	I: NO			
Change Deta	ils			
Transfer Ownership				
Remove Dog				
Replacement	Dog Tag			

Update the details in the form as required.

#### Adding a New Dog

To add a new dog to your account, select the 'Add New Dog' panel

MARLBOROUGH DISTRICT COUNCIL Online Services	t
Back to Home Services My Account	
My Account > Dogs	
Select panels to navigate.	
Dogs	
Bob ~ MDC Dogs Test ~ name	V Add New Dog +
Show and Pay Outstanding Fees	

On the Add New Dog form complete the registration details for your new dog. Note – if your dog is microchipped and/or neutered, you will need copies of the relevant certificates to upload.

Once any changes you have submitted have been processed, you will receive a notification email advising that the details are available to view online.

# To make payment online by credit card

Choose Show and Pay Outstanding Fees

Back to Home	Services	My Acco	ount			
Mu Arrowst a Down						
- President - Doge						
Select pan	els to navigate	N				
Dogs						
Bob		~	MDC Dogs	Test	*	name
			Tan M			and the second
			Year of Birth:	2011		
			Breed:	Akita		
			Breed 2:	Corgi, Welsh (	Cardigan	
			Colour:	Tan		
			Colour 2:	Grey		
			Desexed:	NO		
			Microchipped:	: NO		
			Change Detail			
			Transfer Own	ership		
			Remove Dog			
			Replacement	Dog Teg		

Confirm details are correct and follow instructions to proceed through payment. Once payment is processed you will receive your dog tags in the post.