



Information for Residents

For more information about
Marlborough District Council services visit us
online at www.marlborough.govt.nz

Seymour Street, PO Box 443, Blenheim 7240, NEW ZEALAND
Ph: +64 3 520 7400, Fax: +64 3 520 7496
Email: mdc@marlborough.govt.nz
www.marlborough.govt.nz

Reserves/Swimming Pools

There are numerous reserves, swimming pools and facilities throughout the district. Information on these may be obtained through the ...

Customer Service Centre at Council Ph 03 520 7400
Stadium Aquatic Centre, Blenheim Ph 03 577 8300
Picton Pool Ph 03 573 6558

Noise Control

24 hour reporting service, Ph 03 520 7400.

Building/Planning

Building activities generally require a consent and possibly a resource consent. A duty planner is available to discuss resource consent proposals and a duty builder is available for building related enquiries. **The Duty Planner and Duty Builder are available by appointment only.** Visit our website for their hours or contact Customer Services on 520 7400 for other assistance.

Land Information Memorandum – LIM

Council holds information about the majority of properties in the region.

People looking to purchase a property may wish to request a LIM report which will provide all relevant information about a property that is held by Council Standard LIM (10 working days). For further information contact Customer Services on Ph 03 520 7400.

Roading

Regional roads, including parking and state highways, in Marlborough are managed by Marlborough Roads.

Parking infringements are paid at Marlborough Roads' office, upstairs in The Forum. All enquiries to Marlborough Roads, Ph 03 520 8330.

Destination Marlborough Trust

Council funds this organisation to manage the region's strategic direction in relation to tourism and profiling the region as a tourist destination, Ph 03 577 5523.

Visitor Information Centres

Two Visitor Information Centres provide information on activities, transport, accommodation, walkways, parks and gardens. The centres are managed by Destination Marlborough Trust.

Blenheim I-SITE Visitor Centre - 8 Sinclair Street (situated in the Blenheim Railway Station carpark), Blenheim, Ph 03 577 8080, e-mail: blenheim@marlboroughnz.com

Picton I-SITE Visitor Centre - The Foreshore, Picton, Ph 03 520 3113, e-mail: picton@marlboroughnz.com

Awatere & Seddon Drinking Water

BOIL WATER NOTICE

The water from Council's reticulation in the Awatere and Seddon area is untreated and does not meet the Drinking Water Standards for New Zealand 2000. This water may contain bacteria which are detrimental to human health. All water used for drinking, food preparation or cleaning teeth should be boiled.

Animal Control

All dogs over the age of three months must be registered. The annual registration year runs from 1 July to 30 June. Owners must ensure dogs wear a current registration tag. A maximum of two dogs are allowed in urban areas. A multiple dog licence is required to exceed this number.

Dogs must be kept under control at all time and on a leash (unless in a Council recognised off leash area). Dogs are not permitted within 3 metres of any children's playground, in a public reserve, any sports field and the Blenheim town centre. You must remove faeces immediately when your dog defecates in a public place and dispose of this appropriately.

You must notify Animal Control if: ownership of your dog changes, your dog leaves the district, you have a change of address, or your dog dies.

Complaints Registration and Queries:

Animal Control, 56 Main Street, Blenheim, Ph 03 520 9033.

e-mail: animalcontrol@extra.co.nz

Swimming Pools

Pools must be fenced. For details of requirements contact Customer Services on 03 520 7400.

Fire Permits

Fire permits are no longer administered by Marlborough District Council.

- To check the current fire season status; or
- To see if you need a fire permit; or
- To apply for a fire permit:

Go to Check it's Alright to light on the Fire and Emergency New Zealand website, <http://www.checkitsalright.nz>.

To contact Fire and Emergency New Zealand about a fire permit, Ph 0800 658 628.

Housing for Seniors

Council has 172 units which are rented to Seniors across Blenheim, Picton and Renwick. These vary between studios, 1 bedroom and 2 bedrooms. There are two categories of eligibility. Applicants must be over 60 to apply. Those over 65 are given first preference. For further information contact Council's Property Manager: APL Property Blenheim, Ph 03 577 7780.

Annual Plan

A Long-Term Plan is prepared every three years, detailing what activities the Council is going to undertake, the costs of those activities and the ways in which they will be funded. An Annual Plan is produced in the intervening years updating the financial planning, and detailing any new proposals or developments.

Draft plans are usually released in late March and are available for public submissions for at least a month. The submission process is one of the major opportunities for residents to have their say in what Council does. The final plans are adopted in June, after all submissions have been considered.

0800 463 248 (for resident ratepayers living outside the free calling area of the Marlborough region ie; Outer Pelorus, Marlborough Sounds and Rai Valley)

July 2019

This leaflet outlines information that is often requested by residents. Should the information you require not be included here, please contact Customer Services on Ph 520 7400.

Marlborough District Council

The Marlborough District Council administers services for the area. Council carries out both District and Regional functions. It is one of the few Unitary Authorities that has this dual role.

Marlborough District Council is responsible for:

- **Animal Control**
- **Building**
- **Civil Defence**
- **Discharges to the environment**
- **Environmental health**
- **Harbour functions**
- **Housing for seniors**
- **Libraries**
- **Liquor licensing**
- **Plant and animal pest control**
- **Pools, parks, reserves & amenities**
- **Recycling**
- **Refuse disposal**
- **Resource management matters**
- **Roading**
- **Sewerage services**
- **Soil conservation and river control**
- **Water permits (taking and diverting)**
- **Water supply**

Libraries

Marlborough Library - 33 Arthur Street, Blenheim, Ph 520 7491

Hours:

Monday/Tuesday/Thursday/Friday	9.00 am to 6.00 pm
Wednesday	10.00 am to 6.00 pm
Saturday	10.00 am to 4.00 pm
Sunday	1.00 pm to 4.00 pm

Picton Library and Service Centre - 2 Dublin Street, Picton, Ph 520 7493

Hours:

Monday - Friday	8.00 am to 5.00 pm
Saturday	10.00 am to 4.00 pm
Sunday	1.00 pm to 4.00 pm

Library books can be renewed by phone and via the Libraries website.

<https://www.marlboroughlibraries.govt.nz>

School/Community Libraries

There are school/community libraries in Ward and Havelock, and a community library in Renwick.

Rates

The Council's financial year runs from 1 July to 30 June. Council charges rates on properties using a land value system for most activities and a capital value system for river works in the Wairau Valley. Rates are invoiced quarterly:

Instalment 1:	August	for payment in	September
Instalment 2:	November	for payment in	December
Instalment 3:	February	for payment in	March
Instalment 4:	May	for payment in	June

A range of payment options, including direct debit (weekly, fortnightly, monthly and quarterly), telebanking, EFTPOS and internet banking are available. To arrange payments and for general rating information, contact Customer Services on 03 520 7400.

Kerbside Refuse and Recycling Collection

Residential properties which are charged the 'refuse and kerbside recycling rate', are eligible for these services.

One pack of 52 official Council rubbish bags is provided to ratepayers in the Blenheim, Picton, Waikawa and Whatamango areas, by way of a voucher. These are posted to the Ratepayer in July each year and can be redeemed throughout the year from Council Offices, or at participating supermarkets for approximately six weeks.

Extra bags are available for purchase at the Customer Service Centres in Blenheim and Picton, and local supermarkets.

If you sell your property you must ensure one rubbish bag per week for the rest of the rating year (1 July – 30 June) remains for the purchaser. When you move you must also leave the recycling crate for the new householder.

Please Note: **Only Official Marlborough District Council Rubbish bags will be picked up by the collection service.**

Eligible households have been allocated an official recycling crate. New households should contact Council to obtain a crate. Only complying materials should be placed in the crate. Recycling day is the same as your rubbish day.

Collections

Residential bags and recycling crates need to be out by 7.30 am on collection day

Contact the Customer Service Centre or visit our website for the collection day in your area.

Blenheim (residential) pick-up is Monday/Wednesday/Thursday/Friday

Picton, Waikawa/Whatamango pick-up is Tuesday

Blenheim Town Centre pick-up is between 6.30 am – 7.30 am Monday to Saturday

Refuse collections falling on a public holiday will generally be collected the following day. This will be advertised in the local newspaper, radio and on our website.

Transfer Station Hours

Transfer Stations General Refuse: Blenheim \$132.30 per tonne -

Other Transfer Stations \$38.50 per cubic metre

Blenheim	Monday - Friday	8.00 am	-	4.30 pm
	Saturday & Sunday	10.00 am	-	4.00 pm
Havelock	Monday - Friday	8.00 am	-	2.00 pm
	Saturday & Sunday	12.00 noon	-	4.00 pm
Picton	Monday - Friday	8.00 am	-	4.00 pm
	Saturday	8.00 am	-	12.00 noon
	Sunday	12.00 noon	-	4.00 pm
Rai Valley	Tuesday & Friday	9.00 am	-	12.00 noon
	Sunday	1.00 pm	-	4.00 pm
Seddon	Tuesday & Thursday	1.00 pm	-	4.00 pm
	Sunday	10.00 am	-	4.00 pm
Wairau Valley	Wednesday & Saturday	12.00 noon	-	4.00 pm

All transfer stations closed Christmas Day, Good Friday and ANZAC Day.

Marlborough Sounds Coin Skips

24 hour coin operated skips are available for use at four locations around the Marlborough Sounds.

They cost \$3.00 to operate (based on two standard rubbish bags). Detailed operating instructions are on each skip. It is important that the mechanism gate is fully closed before inserting the coins, otherwise it will not open. Also the mechanism gate must be opened within five seconds of the coin dropping through the slot or it will not open.

The Grove Skip Map

The Grove Skip, Queen Charlotte Drive - clearly marked by the Grove Settlement Wharf - Linkwater end of Queen Charlotte Drive.

Ohingaroa Quarry Skip Map

Ohingaroa Quarry Skip - turn off at Linkwater onto Kenepuru Road, drive about five kilometres - skip is just before Moetapu turnoff.

Portage Skip Map

Portage Skip, Kenepuru Bay - about 500 metres before Portage (between Cowshed Bay and Portage).

Rai Valley Skip Map

Rai Valley Skip - turn off at French Pass Road, drive about 2 kilometres (at transfer station) near Carluke.

Recycling & Resource Recovery

The Resource Recovery Centre in Wither Road Extension (west end of Wither Road), Blenheim.

Hours: Monday - Friday 8.00 am - 4.30 pm

Saturday & Sunday 10.00 am - 4.00 pm

Paper, cardboard, aluminum and steel cans, glass and most plastics can be dropped off there for recycling. There is also a Re-use shop, E-waste and salvage yard on site.

See Council website ("Recycling - Resource Recovery" page) for more information.

Clean greenwaste (excluding grass clippings) is accepted at "Greenfingers" located at 12 George Conroy Drive, Blenheim. The charge for greenwaste is \$97.75 per tonne. Greenwaste can also be taken to the Picton Transfer Station for a charge of \$38.50 per cubic metre.

For detailed information refer to www.marlborough.govt.nz/services/resource-recovery-recycling