

# Residents Online Meeting 24 September 2021

Marlborough District Council  
Recovery Team

# Transport and subsidies

- **Finalising a subsidy for travel based on location per trip i.e. higher subsidy for those travelling further**
- **Marlborough i-SITEs will be the coordination point of contact for bookings and payment – 7 days a week**
- **Working through the finer details and more information on bookings, cost, frequencies and process available next week**

# Transport and subsidies

- **Increasing the subsidy for the barge to reduce costs to \$100 +GST each way**
- **Services running Wednesday, Thursday and Friday**
- **Contact Johnson's Barges directly**

# Berth and Marina Parking

- **Continued free parking in Havelock and Picton**
- **Visitor berthing – free for under 2 hours except holidays weekends**
- **Discounted long term options available**
- **Standard rates will apply from 13 Dec**

# Temporary Accommodation Service

- **Do you really expect us to live here the whole time the road is closed with no ability to leave?**
- **I have to stay overnight in town now when I travel – is there help with the extra costs**
- **How can we access our vital medical appointments – majority of people out here are over 65 – this is elder abuse**

**Temporary accommodation for short term or medium terms is available**

- **Register via [www.tas.mbie.govt.nz](http://www.tas.mbie.govt.nz)**
- **Use the West Coast Flooding button as this is the same storm event**
- **Or ring 0508 754 163**

# Update from Economic Recovery Group

- Meeting 3 of the group took place this morning
- Impact data gathered from surveys of affected areas, farmer engagement and other sources
- Engagement with government on impact has taken place – very limited support is available
- Discussion on barge and water taxi services took place, and support received.

# Emergencies

- **What plans are in place if emergency access is required to a house on part of the road which is closed?**

- **Contact 111 for emergencies and they will assess the situation and quickest form of access to support the emergency**
- **First responders are being communicated with to ensure they are up to date.**
- **Meeting was held on 20/09**

# Rural delivery supplies

**Will the rural delivery for essential supplies be able to continue?**

**Yes, using pre arranged pilot access**

**We will continue to subsidise the service**

**There will be times this isn't possible though and advance notice will be given**



# Property Management

- I have a holiday home which has bookings from the school holidays through to the end of the summer – can the bookings go ahead when residents access is available?
- No, unless they can reach the property by water – BUT be mindful of your H&S obligations
- Access is for residents and property owners & essential supporting services only

# Support for mental health and well being

**I'm ok but I do know of people who are not coping and getting depressed with the road being closed**

**How can we access our vital medical appointments – majority of people out here are over 65 – this is elder abuse**

**Talk to your family, whānau and friends and support services who specialise in helping people get through tough times**

**Talk to us – we can put you in contact with people to help organise transport/accommodation to get to appointments and arrange phone calls**

**Contact details on our website**

# Business Support

Are there going to be meaningful compensation packages (something more substantial than the Mayoral Relief Fund) for effected businesses who are losing thousands of dollars per week due to the time it is taking to reinstate access?

No, not via Council but discuss with the Economic Recovery team what support you may be eligible for via Central Government.

# Ongoing Communications

**Can you give us a weekly update regarding - timeline, progress and things that still need to be achieved - in a timely repair of Kenepuru road?**

**Yes, this will be weekly via our website and Antenno**

# Ongoing Communications

Roading questions to:

[recovery@marlboroughroads.com](mailto:recovery@marlboroughroads.com)

All other questions to:

[recovery@marlborough.govt.nz](mailto:recovery@marlborough.govt.nz)

[www.marlborough.govt.nz](http://www.marlborough.govt.nz)

- Face to face meetings when COVID alert levels permit
- Presentation, questions and recording of the meeting will be available next week
- Websites have all information

# Summary

- Travel coordination service
- Subsidies for travel
- Subsidy for barge increased
- Free parking & berthing will continue until Dec
- Temporary accommodation
- Rates remission
- Regular updates on progress
- Road closed – it really will be closed